

About Your Privacy in Children's Teams

Children's Team will work with your child and family/whānau to focus on the needs of your child. The Children's Team will collect and share information from your child's referral, information they may hold about your child and developed through their work with your child and your family/whānau. This information will help them plan with you and then provide the right services for your child and family/whānau.

Children's Teams members may include: (this is an example of the agencies, but there may be others)

- Health Service Provider/District health Board
- Ministry of Education
- Work and Income
- New Zealand Police
- Department of Corrections
- Whānau Ora
- Social Service Providers

You choose whether to work with us

You can decide whether or not to work with the Children's Team. The choice is up to you. You can agree to let us use information about you and your child now, and change your mind later.

We only collect what we need, and we use it to help your child and family/whānau

We will only collect information about you and your child that we really need.

We will use the information you give us, or that we get from others, to help your child.

We will only share when we need to

If we think it will help your child, we will share information about you and your family/whānau with the agencies listed above and with the agencies listed on your Referral Form.

Sometimes, the law says we have to share information about you or your whānau. You have the right to ask how and why we have given your information to others. If you are not happy with our answers you can make a complaint to the Privacy Commissioner.

We will keep your information secure and private

We will keep your information private and secure. We will respect the confidentiality of your information. You can ask to see your information at any time. If you think any of it is wrong, you can ask to have it corrected.

We may also look through your information for the following purposes:

- to make sure we are using it for the reason you agreed
- to see how effective the Children's Team is. This includes sending non-identifiable information to the National Children's Team Director for analysis
- to improve the way we work. We will not include any information that might identify you, your children, or your family/whānau in any research reports.